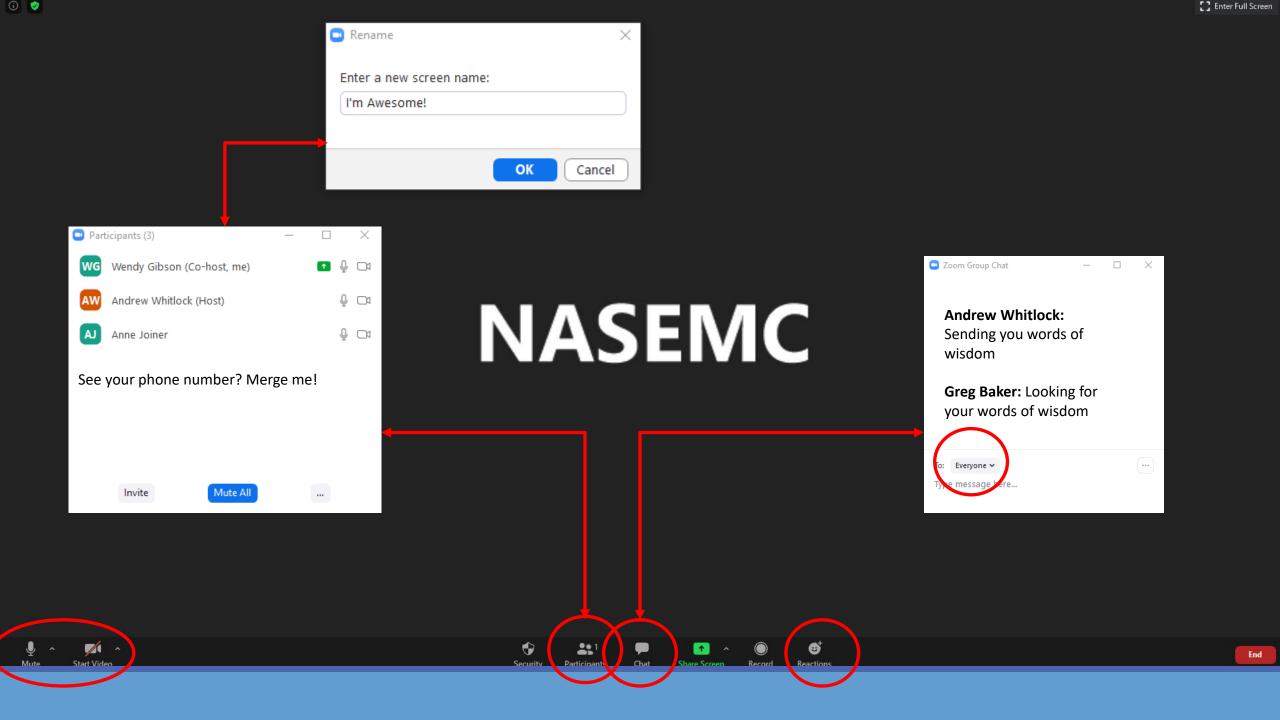


# North American SEM Summit

AUGUST 17, 2020

NORTH AMERICAN SEM COLLABORATIVE





### Thank You to our NASEMC Allies





# Thank You to Our Summit Sponsors

### **CLEAResult®**





### Team Work Makes the Dream Work











Zoom Queen

• Anne Joiner

Team Wrangler

Andrew Whitlock

MentiMaster

• Chad Gilless

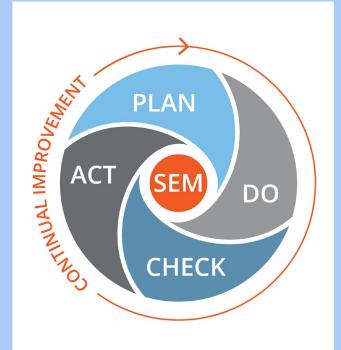
Hall Monitor

Greg Baker

Worry Wort

• Wendy Gibson







Better Together

### Agenda

Welcome and introduction

National support

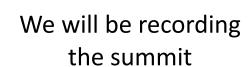
Helping you helping others

More brains are better than one

Participant insights: SEM for all!

### Housekeeping

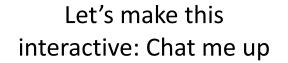






Your opinion matters: Mentimeter







Getting to know each other: Breakout groups





## Who's here?

# State your organization type (Program Admin, Consultant, Evaluator, NGO, Government, Participant)





### NA SEM Collaborative Objectives



Understand strategic priorities and needs of SEM stakeholders.



Create and convene a community of SEM practitioners to define and share best practices.



Be a mechanism for communicating the interests and perspectives of the SEM community in North America.



Support the expansion of existing infrastructure and resources to assist with SEM program uptake, measurement, and evaluation.

Persistence/Cost Effective

Program Integration

Negative Savings

Action

### 2019 SEM Summit



### Better Together

Name

Company

What's the first thing you are going to do when things are back to "normal"?

What is your favorite SEM moment?

Mentimeter

SEM is for gamblers

Lots of folks brand new to SEM

Kids off to college

She's trapped in Minnesota instead of her home in the UK because of covid

I learned about NMEC (?) and how there's overlap with SEM

Lots of great work happening!

The Danish govt has reps in CA.

A lot of Kale!

Ready for concerts and high fives again!

Traveling is a much-missed activity

Kids are challenging with Covid

We all miss the same things

Mentimeter

that everyone wants to travel

There are a lot of folks interested in 50001 Ready

Someone is working out of a travel trailer in northern Michigan.

XCEL Energy has an SEM pgm that is improving

No one is traveling in last 6 months

Want to go to concerts

Ohio has a complicated SEM world

Just got married

Community choice aggregators are adopting SEM

Childhood dog had my same name

Hiking in the Redwoods

Mentimeter

Everyone is looking forward to visiting family

You can make a faux background on your vido.

we all want to get out and see people again

Ohio has a complicated SEM world

movies!

We all miss traveling.

like to travelalso like live music

Hiking in the Redwoods

Patti is traveling to Greece once this is over!

People sure miss their grown kids

Some plants increased production in pandemic.

Mentimeter

I learned Walt has been working on SEM for a long time - and people aren't treating him like he's crazy these days.

Kanchen had to postpone her

weddina:(

Everyone wants to go to the movies.

State budgets are being affected by COVID.

ISO 50009

Learning about a new publication on savings persistence on SEM after

Public sector SEM going well

Looking forward to family visits

Missing live concerts and travel!

Big difference in university openings

that I knew everyone in the group



Mentimeter

nearly a decade of an industrial program!

People want in-person meetings

Missing the music. We want LIVE music!

Community engagement via a school in Oklahoma

We can't wait to travel!

SEM for commercial clients

Zach P. has pig roasts!

Zoe - noted competitions between industrial cos on saving energy

Years of experience in SEM

That it's hard to define SEM.

People making new, "non-traditional" friends through SEM.

One young lady recently got married



Mentimeter

That it's hard to define SEM.

ladders are necessary

Getting new participants into SEM is universally exciting/ a favorite part of

People making new, "non-traditional" friends through SEM.

There are dynamite people entering the field of SEM! Michelle Keller shared an example, and two young professionals in my group are tackling SEM in their studies and early career.

So happy to be learning about SEM

One young lady recently got married and is waiting for her honeymoon in New Zealand.

Need a way to hear more quickly from everyone

One of our group members trying to do SEM on a Covid budget!



Mentimeter

universally exciting/ a favorite part of this work

So happy to be learning about SEM

do SEM on a Covid budget!

People are concerned about COVID

SoCAL Edison achieved 100% of target savings in thier first industrial cohort - Wing Hon

Extra time with kids

We all miss going out

David's MacArthur Genius Grant

customer experiences-lesson learned

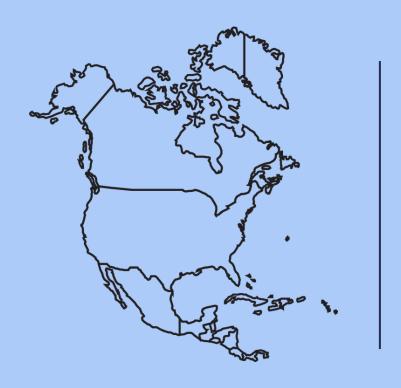
SEM makes awesome impacts with the participants - The results are amazing to watch.

### What's one thing you learned about someone in your small group?

SEM makes awesome impacts with the participants - The results are amazing to watch.

Traveling is the first activity after the pandemic

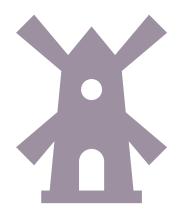
Think about the small steps; they often can make big differences.



### National Support

### National Support





Environmental Protection Agency

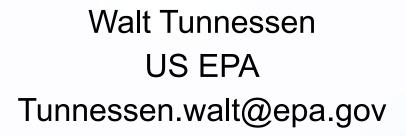
Walt Tunnessen

Department of Energy

- Ethan Rogers



# ENERGY STAR Updates 2020 SEM Summit













# **Energy Treasure Hunt Campaign**





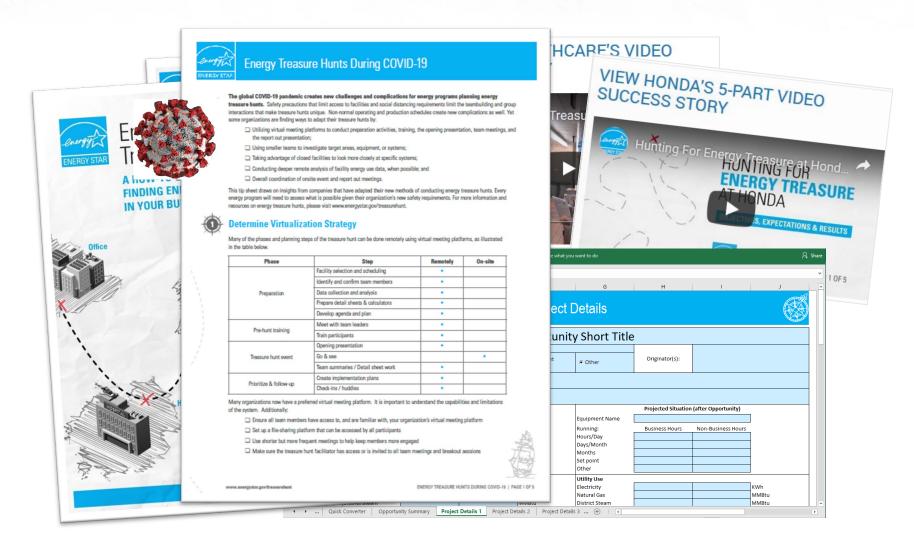




### **Treasure Hunt Resources**







www.energystar.gov/TreasureHunt

### New Commercial Buildings Initiatives

- ► ENERGY STAR Tenant Space Recognition
  - Late October 2020
  - Initially for office space plan to expand to other space types
  - Recognition application via Portfolio Manager
- Greenhouse Gas Calculator
  - Early 2021
  - Estimates past, current, and projected GHG emissions
  - Functionality to import data from Portfolio Manager & web services
  - Will allow for custom emission factors
- Benchmarking and Building Performance Standards Toolkit
  - Geared for state & local governments

www.energystar.gov/buildings



### **ENERGY STAR Certification**

- EPA recognizes that Covid-19 can impact certification
- New guidance for commercial buildings
- Some flexibility granted
- Check Portfolio Manager for more guidance and updates







### Challenge for Industry Recognition

- Updated resources to support regression-based energy performance models used by SEM programs
- If you work with industrial customers, encourage them to take the Challenge!
- Challenge offers recognition to industrial plants that improve energy performance by 10% within 5 years or less



www.energystar.gov/industrychallenge





50001 Ready Program & Navigator Update 2020 SEM Summit

August 17th, 2020

U.S. Department of EnergyTechnical PartnershipsAdvanced Manufacturing Office

# DOE: How are you or other utilities leveraging the 50001 Ready program?

Not

Guide for tasks and resources

This is integrated into program work

Using as outreach engagement tool to recruit Cohort participants.

Don't know. Tell me more.

Not currently leveraging

Customers are starting to ask about 50001, so wondering how to serve them best

Offering it as an additional resource to our SEM cohort participants- which help them hit most of their major milestones as part of their participation in the OG&E Continuous Energy Improvement Program.

As a stepping stone for SEM

Not

Not yet.



# DOE: How are you or other utilities leveraging the 50001 Ready program?

As a leave-beyond/engagement tool to provide resources to customers.

piloting it

N/A

we are not

a

Adhoc approach.

An opportunity for experienced SEM participants to take it to "the next level"

Some as a suggested resource, some as a requirement, some not at all

Don't know about it

. . . .

Helping customers develop own





# DOE: How are you or other utilities leveraging the 50001 Ready program?

participants to take it to "the next level"

Not yet

We are delivering a training cohort for fed facilities

To demonstrate the structured approach of SEM to senior

as a requirement, some not at all

Not yet

not a current user

Helping Participants recognize through their participation in SEM 60-80% of their 50001 Recognition is already completed. Helping customers develop own energy management program.

Not

Gap analysis and North Star

Added to SEM continuation



# DOE: How are you or other utilities leveraging the 50001 Ready program?

management Adding it as another resource to our Learning about it now. I want to learn more. SEM participants. Not yet Not yet Training, training, training We are performing gap analysis for Additional resource Not really underway customers, assisting them to identify what they need to meet the requirements

# DOE: How are you or other utilities leveraging the 50001 Ready program?

Additional resource

Not really underway

partner platform and supporting SEM participants who are interested in 50001 Ready

Providing planning support and serving as a resource

Introducing it to new 2020 cohorts.

Pointing customers to the self direct Navigator

we are not

We managed pilot that involved five companies in the NW beginning

customers, assisting them to identity what they need to meet the requirements

I know of it but don't know much about how to use it

Engaging Federal facilities in DC in a 50001 Ready cohort engagement through the DCSEU

# DOE: How are you or other utilities leveraging the 50001 Ready program?

we are not

Using it as the backbone of a selfserve/non-cohort program

Implementing 50001 Ready into a number of cohorts including with 14 large energy users in Canada (power plants, refineries, etc) We managed pilot that involved five companies in the NW beginning 50001 Ready in 2019. Haven't heard of others using it since then, but could very well be happening.

Still trying to align 50001 Ready with utility program goals.

Not yet: early discussions

50001 Ready cohort engagement through the DCSEU

Next step or complimentary activity for sites in SEM engagements.

Would like to see this guidebook

Promoting it to SEM participants



# DOE: How are you or other utilities leveraging the 50001 Ready program?

serve/norr-conorr program

Implementing 50001 Ready into a number of cohorts including with 14 large energy users in Canada (power plants, refineries, etc)

thinking about leveraging it. It apparently needs to be adapted for Canada.

Still trying to align 50001 Ready with utility program goals.

Not yet; early discussions

I have not

Would like to see this guidebook

Promoting it to SEM participants

Support school RCMs to work with students more

# DOE: Please describe features the 50001 Ready Partner Platform has that are valuable to utility programs?

no cost

Organize and view customer progress into cohorts

The online tool is awesome! Easy to navigate, and full of wonderful resources.

Sharing information with others

playbook

Sharing

Not the 14 character password required to login.

Template documents, like energy plan and engagement ideas.

Customer engagement and relationship management

Implementation progress tracking dashboard





# DOE: Please describe features the 50001 Ready Partner Platform has that are valuable to utility programs?

Examples of documents?

Don't know

Tracking of completed phases/tasks

Rolling it out to the whole organization

web based navigator

The platform can be branded with utility or program brands

not familiar with this platform

?

free!

Great collaboration with the team responsible for 50001 Ready

online dashboard at site and portfolio level

Allows the program implementer to help over see the progress of the

# DOE: Please describe features the 50001 Ready Partner Platform has that are valuable to utility programs?

Supports customers who may not be eligible for a typical SEM (large C&I)

The step by step tasks seem to be very helpgul3

case studies

Case studies

more outreach

customer.

Not a utility. Have not heard about this from our utility or Industrial SEM contractor (ESI).

Training with examples

continuing to listen and learn from others



# DOE: In the last DOE utility sector webinar, we discussed almost a dozen training slide deck resources. How many of these can you name?

```
marketing
                               decks for utilities
          program managers
                                    decks for utillities
                         decks for federal buildin
            hair cutting during covid
                                                                reporting
                                             manufacturing
zerooooooooo
                            none
energy modeling
                                      federal organizations
           participants
      engagement tools
                                      program administrators
            i know where to find 'em
                                              team building
                     case study walk thoughs
            tell us more
                                       engagement
                   evaluators
```

# DOE: What would be valuable to you (resources, trainings, webinars) from DOE?

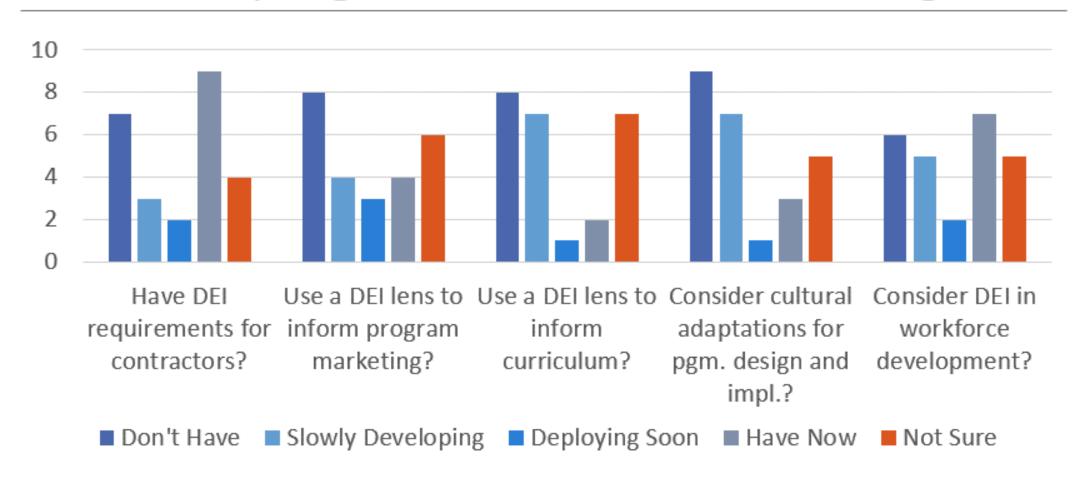


# Moving Forward Together

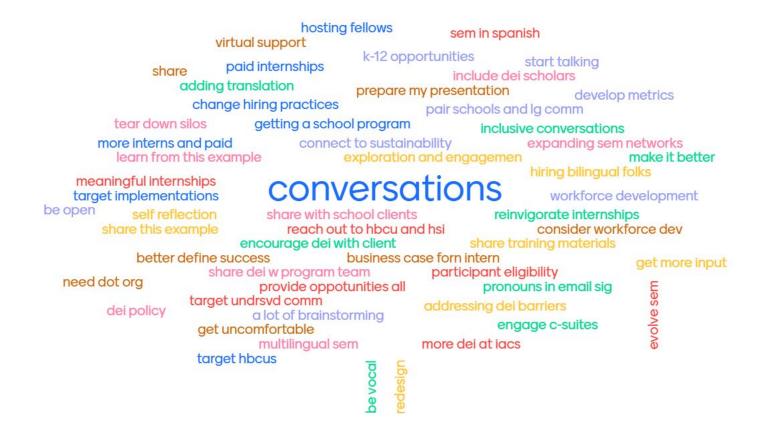


# Helping You Helping Others

# Pre-Survey: Does your organization/client have SEM programs that do the following:



# DEI: What do you feel is your next step?

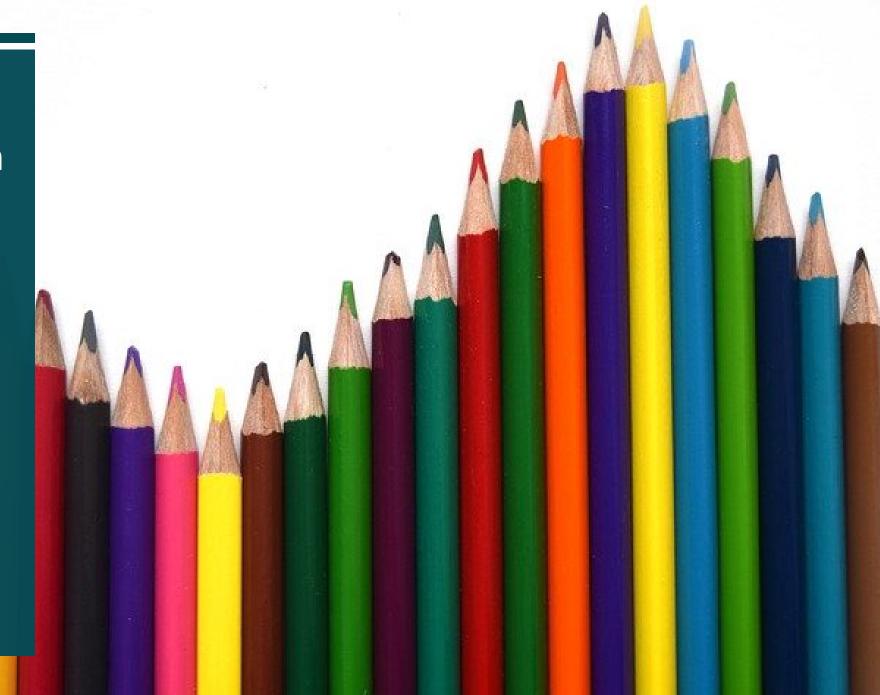


# OG&E Schools Cohort

PATRICK CURRY, CLEARESULT
MIKE ROE, FORT GIBSON PUBLIC SCHOOLS
GEORGE KUNSMAN, FORT GIBSON PUBLIC SCHOOLS
DALLAS LANDERS, FORT GIBSON PUBLIC SCHOOLS

# SEM High School Internship Program

BRIDGING THE GAP IN STEM



## **Our Mission**

- Objectives:
  - Provide Educational Enrichment
  - Create Professional Development Opportunities
  - Expand Access to more Students
  - Encourage Underrepresented Students to get Involved

© CLEARESULT 2020 48









# What are your next steps?





# COVID Impacts to SEM

ANDREW BERNATH, ROUJ ENERGY ANALYTICS

# THE IMPACT OF COVID-19 ON SEM SAVINGS ESTIMATION

Presenter: Andrew Bernath, Rouj Energy Analytics

#### A collaboration by:

Andrew Bernath, Rouj Energy Analytics (<a href="mailto:andrew.bernath@roujenergy.com">andrew Wood, DNV GL (<a href="mailto:andrew.w.wood@dnvgl.com">andrew.w.wood@dnvgl.com</a>)

Dustin Bailey, Guidehouse (<a href="mailto:dustin.bailey@guidehouse.com">dustin.bailey@guidehouse.com</a>)

Holly Farah, Rouj Energy Analytics (<a href="mailto:holly.farah@roujenergy.com">holly.farah@roujenergy.com</a>)









# TABLE OF CONTENTS

ROADMAP TO A NEW FRONTIER

1. The Challenge: What are we up against?

2. Methodology: What tools are available?

3. Savings Estimation: Can we rewrite the instruction manual?

4. Conclusion: How do we put it all together?



# THE CHALLENGE DEFINING THE PROGRAM

First, let's **zoom out** and see what we want

## What is Strategic Energy Management?

- Energy savings education and behavioral coaching
- Uses past behavior and billing data comparisons to estimate savings
- Meter based program considers whole-facility energy usage



# THE CHALLENGE ENTER COVID-19

COVID-19 is changing the landscape of SEM savings estimation

Since SEM programs use **meter level data** to calculate savings, the **unrelated impacts** from COVID-19 may masquerade as "savings"

- Sectors may be impacted disproportionately
- Impacts may also vary at the **business type** and **individual facility** levels
- Accounting for these impacts requires a Non-Routine Event (NRE) adjustment

We **know** that customers **have been impacted** by COVID-19 Now we **must consider** how we can **account for** this using NRE adjustments

## METHODOLOGY ADJUSTING METHODS

## Our goal:

Develop a **defensible method** to estimate savings attributed to SEM **program activity** 

Under ideal circumstances the previous techniques are sufficient

We require **alternative methods** when:

- We cannot accurately develop an estimate of baseline consumption
- A disruption in energy usage occurs after program implementation

## METHODOLOGY Modeling Frameworks

## Two statistical modeling frameworks:

#### 1. Forecast

- a. Most commonly used in SEM evaluation
- b. Model is specified using baseline energy consumption data
- c. Energy consumption in the baseline and post-implementation periods are compared
- d. Can model NRE's occurring in the baseline period
- e. This model is **unreliable** when NRE's occur in the **post** period

#### 2. Pre-Post

- a. Model is specified using all available energy consumption data
- b. Uses an indicator to identify the post-implementation period
- c. Coefficient of the indicator is an estimate of the per-period savings
- d. Indicator can be interacted with other variables to account for combined effects
- e. Can typically model NRE's occurring in both the baseline and post periods



## METHODOLOGY Modeling Frameworks

## Two statistical modeling frameworks:

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- a. Most commonly used in SEM evaluation
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- e. Can typically **model NRE's** occurring in **both** the baseline and post periods



# SAVINGS ESTIMATION HANDLING NRE'S

## 1) Short Term Changes Removed:

- a) Disruption occurs for a **set period** of time in the **post-period**
- b) Disruption period is short relative to measurement period
- c) After disruption, facility operation "went back to normal"

## 2) Post-Installation Modeling:

- a) Disruption occurs in the post-period
- b) Disruption **period is longer** than a few measurement periods or **occurs at random** intervals
- c) Disruption has a **strong impact** on site usage

## 3) Engineering Model:

- a) Disruption affects specific equipment or operations for a set period
- b) The **magnitude** of the disruption is **not large** relative to the savings estimates
- c) Energy usage **estimates** are available for the affected equipment or operations



# SAVINGS ESTIMATION HANDLING NRE'S

## 1) Short Term Changes Removed:

- a) Remove the period that includes the disruption and re-annualize the savings estimate
- **b) Seasonality** should be considered but if the **change was brief** this is the simplest way to account for short term changes

#### 2) Post Installation Modeling:

- a) Model the disruption using an indicator variable in a pre-post model
- b) The indicator variable will often be a statistically significant variable
- c) The **impact of the indicator** variable can then be isolated and estimated

## 3) Engineering Model:

- a) Use **engineering estimates** of the equipment or operations to **directly remove** the estimated energy impact from the model results
- b) This may require **detailed understanding** of site equipment and operations

# SAVINGS ESTIMATION CONSIDERATIONS

#### 1) Short Term Changes Removed:

- a) If the facility has **strong seasonality** in energy usage, re-annualized savings may **not be accurate**
- b) If the disruption lasts longer than a **few observation periods** this method is not appropriate

## 2) Post Installation Modeling:

- a) The disruption should last for **more than a few** observation periods, or the statistical model might not estimate **significant impacts**
- b) This method is not appropriate when the disruption occurs at or near program implementation

#### 3) Engineering Model:

- a) If the disruption has a **large effect** on usage, removing energy impacts from engineering estimates may result in **zero or negative savings** estimates
- b) This method is only appropriate if **established estimates** for the specific equipment or operations are **available**

# **CONCLUSION**What should you do?

## Our **proposed approach** to account for impacts due to COVID-19:

- 1. Understand what is driving site usage at the customer level
- 2. Assess risks from COVID-19 on energy usage at each site
- 3. Identify the appropriate methods to account for COVID-19's impact on energy usage
- **4. Isolate** the identified impacts
- 5. Ensure SEM savings align with activities occurring at the site

Remember to **seek engagement** with implementation, evaluation, and site energy management team **as early as possible**, if you have questions

## FEEL FREE TO REACH OUT; WE LOVE NERDY CHATS:

Andrew Bernath, Rouj Energy Analytics (andrew.bernath@roujenergy.com)

Andrew Wood, DNV GL (andrew.w.wood@dnvgl.com)

Dustin Bailey, Guidehouse (dustin.bailey@guidehouse.com)

Holly Farah, Rouj Energy Analytics (holly.farah@roujenergy.com)

# Funded Research

PETER THERKELSEN, LBNL





# NASEMC Research Purpose







# Research Approach - Cost Effectiveness and Persistence

- Assemble SEM evaluations and program descriptions.
- Assess SEM program terminology.
- Interview program administrators.
- Identify links between program design structures and effectiveness.





# Step 1: Information Gathering

## Define SEM for research purposes

Any program self-identified as SEM

## Collect and Review Reports

- Program evaluations are released sporadically
- Some programs are in-progress or recently completed
- SEM may be evaluated as part of a larger program





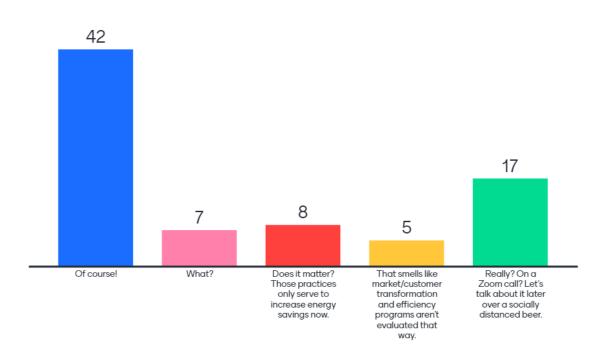
# Menti-meter Question #1

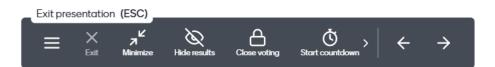
Are cost-effectiveness and energy savings persistence a function of the maturity of energy management business practices fostered by an SEM program?

- 1. Of course!
- 2. What?
- 3. Does it matter? Those practices only serve to increase energy savings now.
- 4. That smells like market/customer transformation and efficiency programs aren't evaluated that way.
- 5. Really? On a Zoom call? Let's talk about it later over a socially distanced beer.

Mentimeter

# Are cost-effectiveness and energy savings persistence a function of the maturity of energy management business practices fostered by an SEM program?



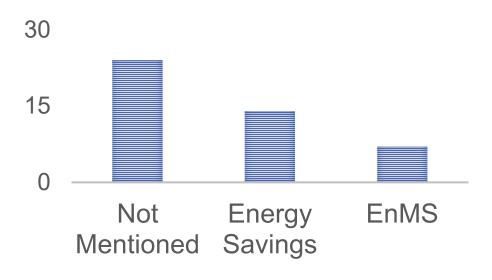






## Step 1: Report Findings

### "PERSISTENCE"



## **Persistence:**

- Persistence seldom discussed.
  - When discussed, a focus on savings persistence.
  - Few focused on energy management systems.
- •Evaluations that stated savings persistence had an expected useful life of between 1-10 years.

## **Cost-effectiveness:**

Various cost-effective tests vary and are often determined by PUC, DEQs, or similar agencies.





## Step 2: Interview Topics

## Overall Design

- Goal/Objectives
- Duration
- Approach
- Relation to other programs
- Incentives
- Support for EMIS

## **Energy Savings**

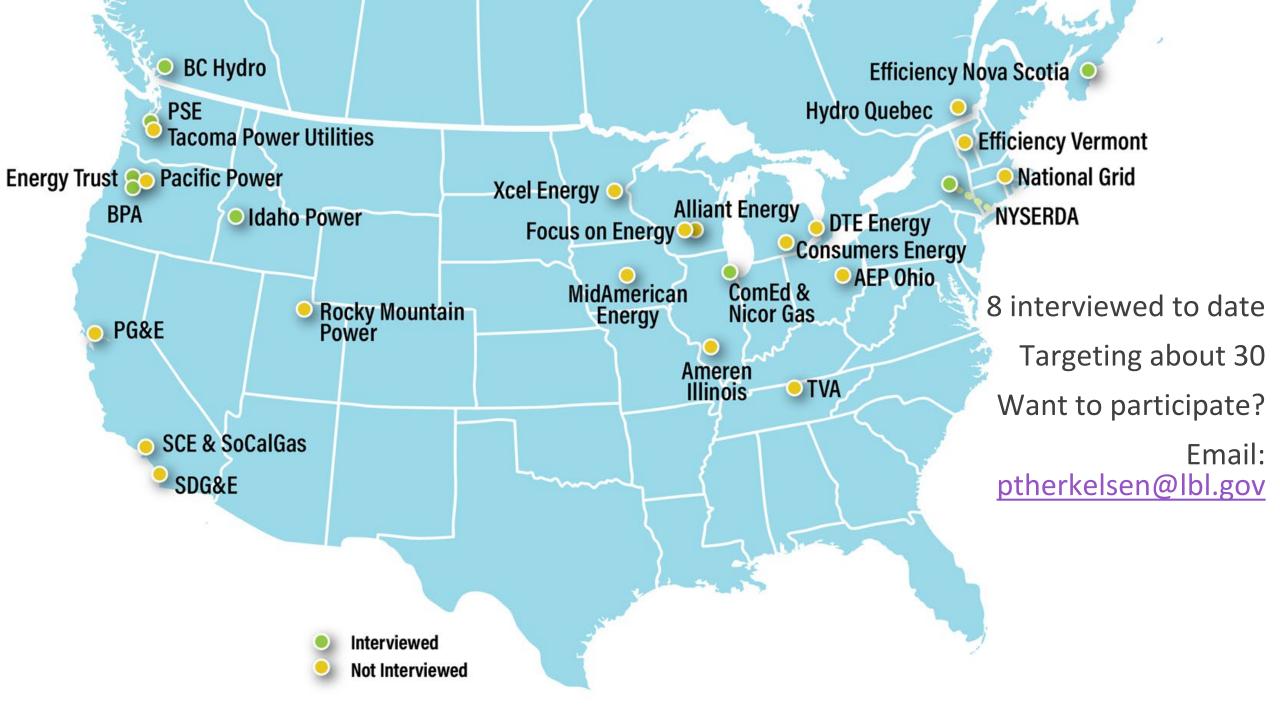
- Method
- Levels achieved
- Approach
- History of persistence

## Costeffectiveness

- Test type
- Authority
- Projected vs achieved

## Management Practices

- Foundation
- How assesses
- Consideration of persistence







## Interview Observations: Diversity

Program design & support

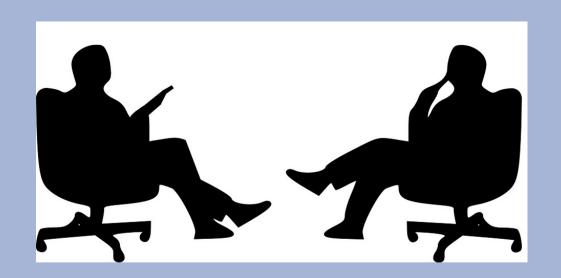
Energy management framework

**EUL** selection

Persistence evaluation of participants' energy management activities

How cost effectiveness is evaluated













## Menti-meter Question #2

Brainstorm: What approaches should be taken to get these results in front of regulators and other stakeholders?

Mentimeter 79

## Thank you!

## Within the framework of SEM:

- How would research be useful to additional audiences?
- Who else should we interview?
- What are we not asking?
- What research areas would be good next steps?

Email: <a href="mailto:ptherkelsen@lbl.gov">ptherkelsen@lbl.gov</a>

## Negative Savings

DUSTIN BAILEY, GUIDEHOUSE

## North American SEM Collaborative's Negative Savings Focus Group Results

### Presented by

Dustin Bailey (dustin.bailey@guidehouse.com)

### **Group Lead**

Greg Baker (gbaker@veic.org)

### **Participants**

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Maggie Buffum (Maggie.Buffum@cadmusgroup.com)

Jennifer Huckett (Jennifer.huckett@cadmusgroup.com)

Dustin Schneider (Dustin.Schneider@leidos.com)

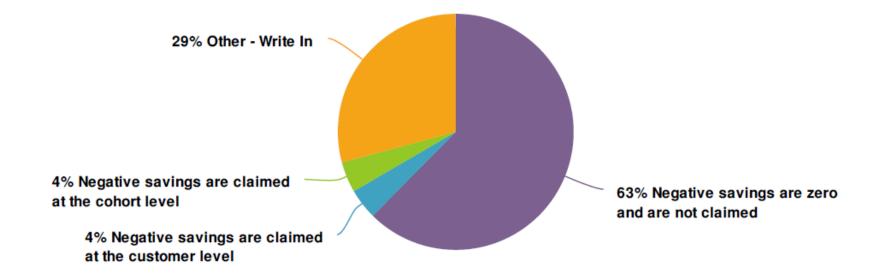
Alexander J. Dodd (<u>ALEXANDER.J.DODD@leidos.com</u>)

How does your program account for negative SEM savings?

We completed an interview with **24 program administrators and implementers** (from 14 states) to understand how negative savings is normally handled. Our results were **fairly split** with **some zeroing out the savings**, and others accounting for the **negative savings at the customer or program level**.

Additional highlights from the survey:

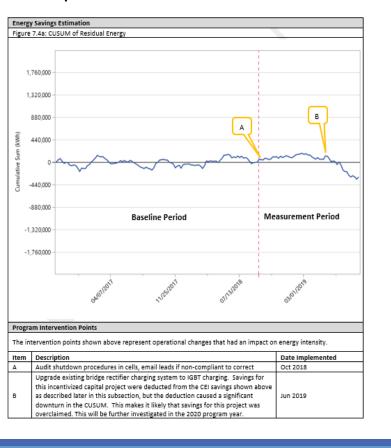
- Only 3 of the customers handled year two savings differently than year one
- Measure life varied greatly from 1 to 10 years



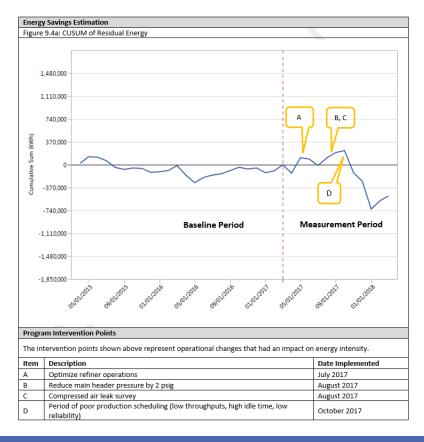
#### **Problem statement**

Historical data suggest that SEM participation rarely causes an increase in facility energy intensity. However, when non-routine events are not identified nor accurately captured, the energy model shows an increase in energy use. Utilities and implementers report this information in inconsistent ways (sometimes zeroing them out and sometimes including the negative savings at the customer or portfolio level).

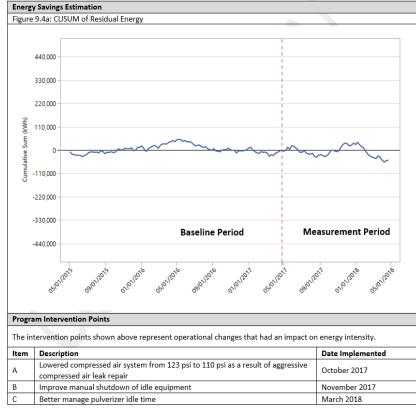
### Impact of Non SEM measures



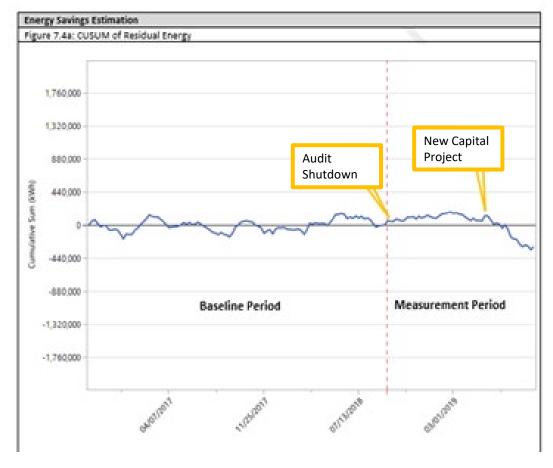
### Process/Operation changes



### Behavior same as base- Non Engage



## Impact of Non-SEM measures



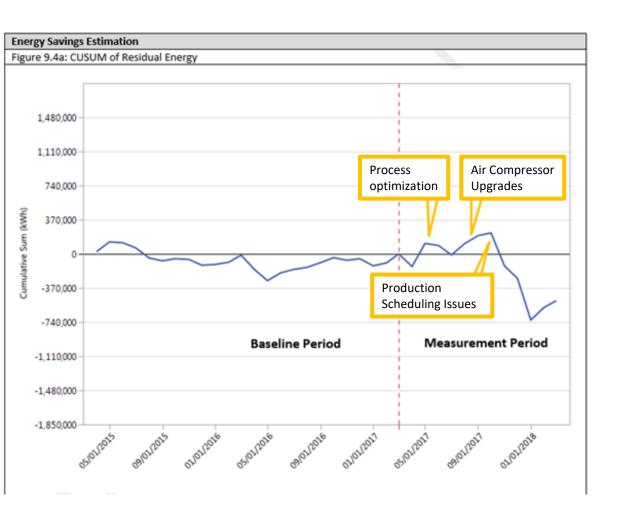
Non-SEM activities must be carefully accounted for in order to not "double count" savings. Usually ex ante program savings for other projects completed at the site is taken out of the results of the SEM claimed savings.

Sometime this **ex-ante savings is inaccurate,** resulting in the difference being captured in the SEM model. Some IC's and utilities have used SEM models as a continuous commission tool calculating the impact of measures being installed at the site in real time.

Other times these **measures may have time sensitive issues**. They may be **reversed or not properly commissioned** resulting in strange behavior in the SEM model.

This can often be accounted for by **carefully understanding the other measures** installed at the site.

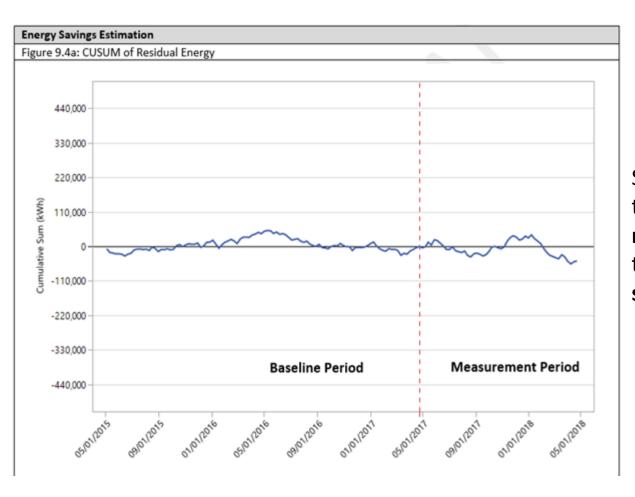
## Process/Operation changes



The SEM model is designed to **compare historic operational data** to current operation. If **current operation is very different** than historic operation the **model may no longer be accurate** at estimating energy savings. This could be due to issues such as new products, much higher flow, new machinery or other site wide operational changes.

If this is a **short-term issue**, the period of time when this change occurred **may be removed** and the savings could be reannualized. If this is a **long-term issue**, a **new model** may be needed or a different calculation approach may be needed.

### Behavior same as base- Non Engage



Some customers will **not engage in the SEM** program. Although they attend training or have an audit, they choose **not to put recommendations into action**. In this case, the model will reflect this lack of change and show a **post period behavior that is very similar** to the pre case as show here.

### Recommendations from the focus group

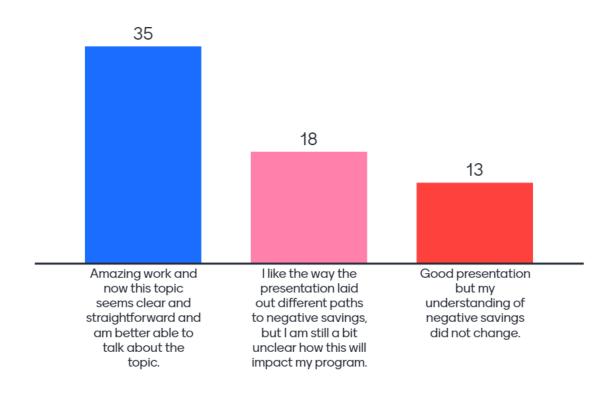
- The SEM industry should consider the definition of Negative Savings as when an **increase in energy intensity** is seen in the statistically robust energy model **after** the program has **accounted for all identified externalities**.
- If negative savings are experienced in the **first year** (after accounting for known externalities), the assumption should be that **unknown externalities caused the negative savings** unless the negative performance can be linked to actions taken by the energy team. **Zero savings should be claimed.** 
  - We believe this recommendation does not bias claimed savings, based on the assumption that SEM activities do not cause an increase in energy intensity.
- An incremental loss of savings in <u>future years</u> compared to claimed positive SEM savings in prior years <u>within the measure life</u> should be recorded and claimed as negative customer savings, while the top down modeling remains statistically robust and the program has accounted for all identified externalities. Negative savings should not be reported for energy intensity increases above and beyond baseline, unless the negative performance can be linked to actions taken by the energy team, due to the same assumption that SEM activities do not cause increased energy intensity.
- Our survey provided insight into varying degrees of persistence levels for SEM savings, and the group realizes that **persistence is interrelated** with whether or not to claim negative savings. **This should be studied further** to make any recommendations.

## Mentimeter Question

How does the recommendations from the Negative Savings Group's presentation affect your understanding on the topic?

- Amazing work and now this topic seems clear and straightforward and am better able to talk about the topic.
- •I like the way the presentation laid out different paths to negative savings, but I am still a bit unclear how this will impact my program.
- Good presentation but my understanding of negative savings did not change.

# How does the recommendations from the Negative Savings Group's presentation affect you understanding on the topic?



## We Want Your Feedback!

https://www.surveygizmo.com/s 3/5766144/2020-Virtual-SEM-Summit-Feedback







## Commercial/SMB SEM Barriers

Discuss some of the reasons you and/or your program has not begun to incorporate commercial/SMB into SEM.

OR

If you do incorporate commercial/SMB in your SEM programs, what are some of the reoccurring barriers or struggles you see from you commercial/SMB participants?

## Mentimeter Question

What are some of the barriers that your groups came up with?

## What are some of the Commercial/SMB SEM barriers that your group came up with?

cost	cost effectiveness	cost
Data inaccessibility	Competitor owns the space	less energy usage
Tough to be cost effective.	Engagement takes \$	Cost Effectiveness
Leadership	Cost	variation in needs

## What are some of the Commercial/SMB SEM barriers that your group came up with?

Dedicated staff

scalability of methods and tools

Mixed incentives.

Lack of staffing, monetary resources to justify investment

Recruitment challenges, Owners dont have time!

programs designed to target large customers

Limited staff and cost effectiveness

One participant said that COVID has

Savings and cost effectiveness

Capacity issues

Cost

Time commitment by SMB owners.



## What are some of the Commercial/SMB SEM barriers that your group came up with?

Lack of staffing, monetary resources to justify investment

cost

Business is short-term focused, not horizon

cost-effectiveness

One participant said that COVID has been a barrier.

Time to participate

Utilities incentives kWh saving and it's hard to get that out of SMB

Time commitment by SMB owners.

Fewer resources/staff

Cost effectiveness

finding the right person



## What are some of the Commercial/SMB SEM barriers that your group came up with?

They don't think it worth the effort in saving.:)

Challenge simplifying enough for SMBs

Don't own assets. High employee turnover. Property manager (not company) manages the building. Cost effective delivery

Alignment of management focus on SEM

Cost effectiveness of cohort model & Tenant vs. owner engagement

Reltively few staff members.

small energy teams and limited resources/people

when you are a hammer, everything is a nail

disruption

Low savings (realtively large, but not as large as larger users)



## What are some of the Commercial/SMB SEM barriers that your group came up with?

Don't own assets. High employee turnover. Property manager (not company) manages the building.

Reltively few staff members.

Low savings (realtively large, but not as large as larger users)

cost effectiveness

non-standard building management makes M&V difficult

Cost effectiveness, one on one approach doesn't work

tenant vs ownership

cost, complexity, not enough time/resources, interest, potential savings (\$)

SMB not enough energy for standard SEM

## What are some of the Commercial/SMB SEM barriers that your group came up with?

makes M&V difficult

capacity to implement is lacking

Cost of M&VIn person engagement takes timeSmall team

The savings to them are lower, so motivating them might be more of a challenge in some instances.

tenant vs ownership

To move to SMB, need to simplify modeling and approach,

distributed operations makes it even harder (lots of micro mini buildings)

Statistical models often fail to predict energy consumption in buildings

SMB not enough energy for standard SFM

Owners don't have time/Dedicated staff

Siloed internal groups

## What are some of the Commercial/SMB SEM barriers that your group came up with?

Cost of M&VIn person engagement takes timeSmall team

The savings to them are lower, so motivating them might be more of a challenge in some instances.

We need more Mahshas!

distributed operations makes it even harder (lots of micro mini buildings)

Statistical models often fail to predict energy consumption in buildings correctly

Owners don't have time/Dedicated staff

Siloed internal groups





GICW is only 1 of 160+ different Goodwill organizations in North America

No matter what facility upgrade we preform a sustainable energy management requires change in an organization's culture in all levels



## Goodwill Industries

### Who we are?

- 1927 Opened in Portland
- 2019 Opened 53<sup>rd</sup> Retail Location

## How we are Participating?

- 2015 Started with Energy Trust SEM Program
- 2020 tracking 43 retail stores through SEM





## City of Tacoma WA Strategic Energy Management

Office of Environmental Policy and Sustaianbility Perry Spring, Resource Conservation Manager August 17, 2020

City Stats: population ~ 220,000, employees ~ 3,500

Municipal Building Portfolio: 113 buildings, 2.7M SqFt FA

Building energy: 211,693 MMBTU in 2019

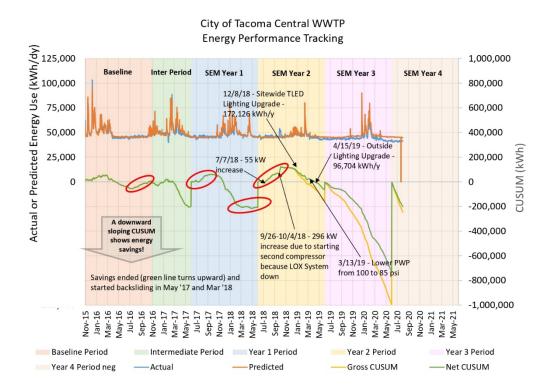
### **Industrial SEM:**

- Tacoma Power's H-PEM, 2014 to present,
- Central Treatment Plant, electricity only

### Commercial SEM:

- Tacoma Power's pilot cohort, 2018 2020,
- Convention Center 8,470 MMBTU baseline, 2,484,207 kWh)
- Police –Fleet Campus 6,866 MMBTU baseline (2,013,800 kWh)

### CUSUM = Cumulative Savings (resets annually)



Achieve or exceeded 3% savings goal annually since year 3.

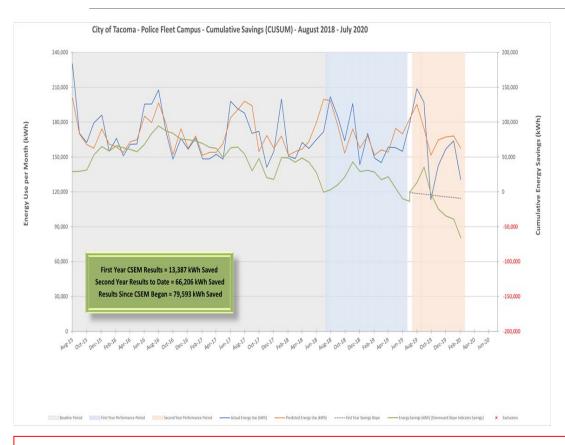
Now in 2<sup>nd</sup> cycle of 4 years

Process oriented, highly regulated = active monitoring and investment (time & \$)

1 Energy Champion, senior management (ADM, S&E)



### Police Fleet Campus



Year 1 – Team building, Building Energy Scans, Cohort Workshops, Opportunity Register, nominal savings

Year 2 – Significant progress on BAS controls tuning (both), new job classification- controls specialist

Program suspension at 19 months due to COVID

SAVINGS over 19 months:

Convention Center @ 2.7%, Police – Fleet Campus @ 3.9%





## Solution Time!

What did you learn during the panel that triggered some good ideas or solutions for the barriers we discussed?

## What did you learn at the SEM Summit that will inform how you go forward?

People to chat to!

Good ideas abound!

made new contacts!

The importance for all of us at all levels of the SEM world to be thinking about DEI.

Negative savings and public sector implementation

New connections

Good DEI direction

Need a champion but need a culture to make it last

Still plenty of opportunity for growth!

Internships!

crunchy nutbutter only.

Who to email with questions



## What did you learn at the SEM Summit that will inform how you go forward?

M&V challenges

SEM isn't just for Industrial facilities!

Data debates!

customer feedback

Potential for SMB engagement

Evaluators support zeroing out negative Energy savings.

Ca-Caw advances slides!

I like the idea of regional energy champions/sem alums

How others are accounting for COVID-19 impacts on SEM savings

Cleared understanding of how to measure savings, negative too





# What did you learn at the SEM Summit that will inform how you go forward?

customer feedback

Non-routine adjustments...Let's get to work!

Love the high school internship program!

Ca-Caw advances slides!

Small-mid size commercial customers are of particular interest and are particularly difficult to engage

the hazards of kale

Importance of building infrastructure for SMB

measure savings, negative too

That there's a NW SEM collaborative

Keep learning and talking!

DEI!

There is more work to be done



# What did you learn at the SEM Summit that will inform how you go forward?

program!

Create an alumni mindset from the onset!

DEI can help solve many of these issues of organization engagement.

Just have to get over the hurdle of making it happen

Importance of building infrastructure for SMB

Looking forward to research findings!

Learned more about the wide DOE portfolio of tools, and now need to think about how to integrate them into SEM curriculum

u

There is more work to be done

That some of these M&V folks don't already know each other and we need a site-level working group!

Inclusion, internships, alumni network planning, and SMB ideas



# What did you learn at the SEM Summit that will inform how you go forward?

I have a lot of wonderful peers in this space. Glad to be in this together!

How 50001 Ready is starting to be used

50001 Ready valuable tool

Insight on negative savings,

Look for ways to capture evidence of activity that supports persistence like giving a raise to employees who support and participate consistently.

Potential and pitfalls of pre/post models to estimate COVID impacts.

We are missing SEM programs!

The negative savings subcommittee endorses a position that is not consistent with impact evaluation practices.

Great direction for applications in public sector.

## What did you learn at the SEM Summit that will inform how you go forward?

**U35U** 

50001 Ready valuable tool

Insight on negative savings, opportunities to address commercial market barriers, incorporating small medium business in large cohorts for cost effectiveness, potential K-12 engagements

Potential and pitfalls of pre/post models to estimate COVID impacts.

We are missing SEM programs!

SEM stakeholder collaboration, SEM, Targeting business in at-risk heath communities

Great direction for applications in public sector.



# Wrap Up



# We want you!

# How to be involved

#### Join the LT!

- Survey out this week
- Apply by September 1
- Decision end of October

## Support NASEMC

- General Support
- Deliverable Support

#### **Event Sponsor**

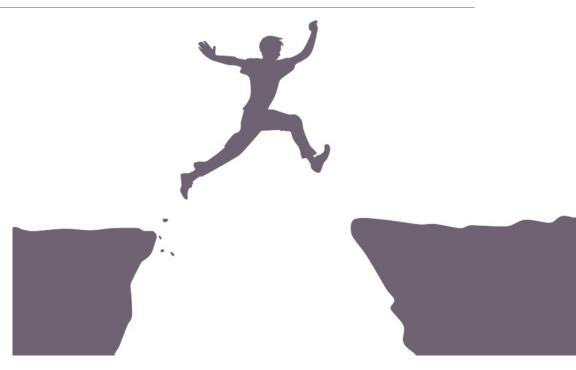
- SEM Summit
- Webinars





## Leadership Team Makeup

- 2-4 SEM program administrators
- 2-4 SEM professionals
- •1-2 representatives of REEOs
- •1-3 other SEM-related roles
- •At least one representative from each region of North America
- At least 4 members from traditionally underrepresented populations

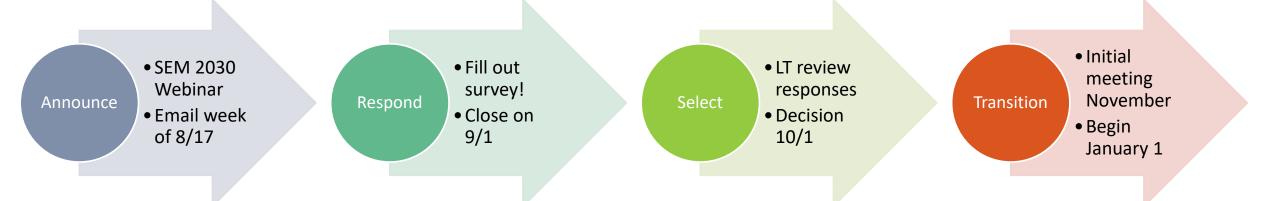




## Commitment

- Monthly LT Meetings
- Serve on ad hoc committees
- Partake in annual SEM Summit
- Support fundraising efforts
- Term is three years

## Recruitment Process





Learn from successes of your peers

Engage in research & discussions that further the practice of SEM Expand and establish SEM best practices

Better serve your customers

# Support the **future** of the Collaborative

# Thanks for coming!

## **APPENDIX**

# An update on the 50001 Ready Program and Navigator platform

Options and resources for utility programs and implementers

# 50001 Ready Program for Utilities and The 50001 Ready program is designed to be used by program administrators and implementers in whatever way fits their plementers

#### A Wide Spectrum of Utility Programs with varying needs

#### **Train**

Offer training to customers on how to use 50001 Ready tools

#### **Supplement**

Supplement existing custom or O&M programs with 50001 Ready tools

#### DIY

Offer 50001 Ready tools to customers as a program they can implement on their own

#### **SEM**

Develop and offer an SEM Program using 50001 Ready tools and reference designs 50001 Ready Program for Utilities and 50001 Ready resources can be used in whatever way is best for each program

**Programs** with

of Utility

Spectrum

Wide

Implementers

#### **Copy Exactly**

Use the 50001 Ready resources without changes

#### Rewrite

Use the 50001
Ready resources as a starting place but rewrite with your own content

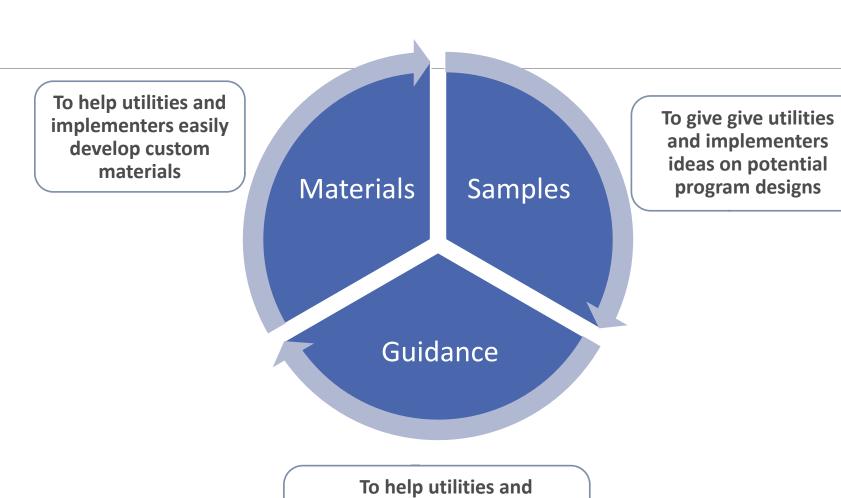
#### Re-Brand

Use the 50001 Ready resources and brand with your own look

#### Modify

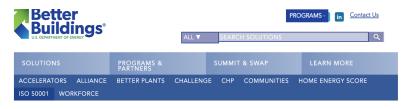
Use the 50001 Ready resources as a base, editing where needed

## Administrators and Implementers



implementers make decisions when designing programs

#### Partner Program – DOE Website



#### 50001 READY FOR UTILITIES, IMPLEMENTERS, AND ENERGY SERVICE PROVIDERS

50001 Ready

50001 Ready is an approach for facilities to establish a continuous energy improvement practice in conformance with the ISO 50001 voluntary standard for energy management systems in industrial, commercial, and institutional facilities. The standard is complementary to other professional benchmarks and certifications, such as ENERGY STAR® or LEED; implementation of an ISO 50001 structure can improve a facility's performance within other energy commitments.

The 50001 Ready program offers your customers:

- 1. A self-paced, no cost, do-it-yourself approach to implement ISO 50001 practices without certification
- 2. Improved guidance to identify facility-wide energy use and develop action plans for performance improvem
- A means to quantify and track overall facility energy savings across all fuels, including the ability to separate capital projects from operations
  and maintenance improvements

#### DOE'S 50001 READY PARTNER PROGRAM

How can energy efficiency program administrators engage with the 50001 Ready program?

As interest in 50001 Ready<sup>™</sup> accelerates, private and public organizations are incorporating the continual improvement practices from the 50001 Ready Navigator<sup>™</sup> into their business-to-business and utility program offerings. DOE is seeking to partner with U.S.-based organizations to expand the use and increase end-user benefits of 50001 Ready assets.

#### IMPROVE COMPETITIVENESS AND REDUCE OPERATIONAL COSTS WITH 50001 READY'S FULL SUITE OF TOOLS

By joining 50001 Ready, commercial and industrial facilities become leaders in energy management and their experiences will help guide DOE as it supports the adoption of these systems across the U.S. economy.

#### PARTNER ADVANTAGES

- Portfolio view of 50001 Ready Navigator, including bird's eye view of customer and cohort progress
- Partner logo added to customized 50001 Ready Navigator
- Partner logo included on DOE 50001 Ready recognition certificate issued by DOE.
- Partner developed custom guidance for each 50001 Ready Navigator task.

Administration of 50001 Ready Navigator Partner Agreement is provided by LBNL on behalf of DOE. Communication with LBNL is available via email at 50001Ready@lbl.gov.

#### SIGNING UP IS SIMPLE:

- Submit a Partner Request form
   Eligible organizations may submit a Partner request <u>here</u>
- We'll review your submission, then set up call LBNL staff at the 50001 Ready Help Desk will review the "50001 Ready Partner Request" form and provide next steps.
- 3. Agree to the program terms and formalize the partnership We'll need a signature to confirm your intention of meeting the terms outlined in the Partner Agreement and Partner Program Charter Partner term is valid for 2 wars.

INTERESTED IN PARTNERING WITH 50001 READY?

SIGN UP TODAY

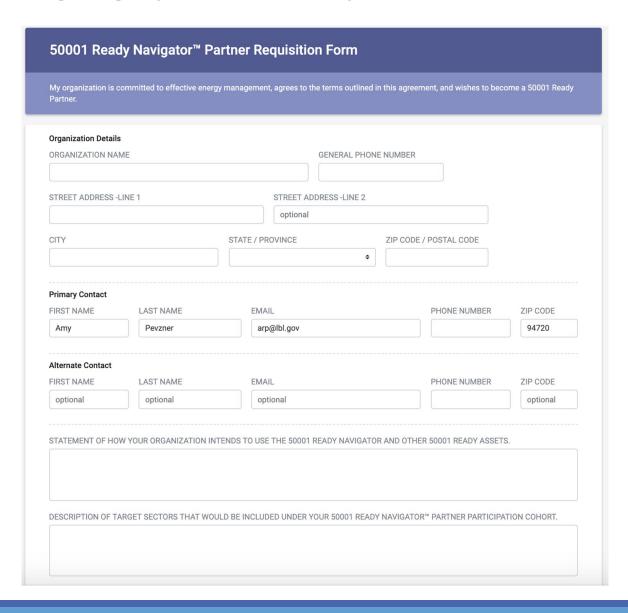
The Partner Program features an open and flexible system to work with your business structure and current set of offerings to support your customers with 50001 Ready and EnMS implementation.

To learn more about the 50001 Ready
Partner Program, visit the **Better Buildings Solutions** website at:
Energy.gov/50001Ready. "50001 Ready
for Program Administrators &
Implementers", "DOE'S 50001 Ready
Partner Program" section at top of page

https://betterbuildingssolutioncenter.energy.gov/iso-50001/50001Ready/50001-ready-program-utilities-admin-implementers

To sign up, click the link to fill out a **Partner Requisition** form

#### **Signing Up - Partner Requisition Form**

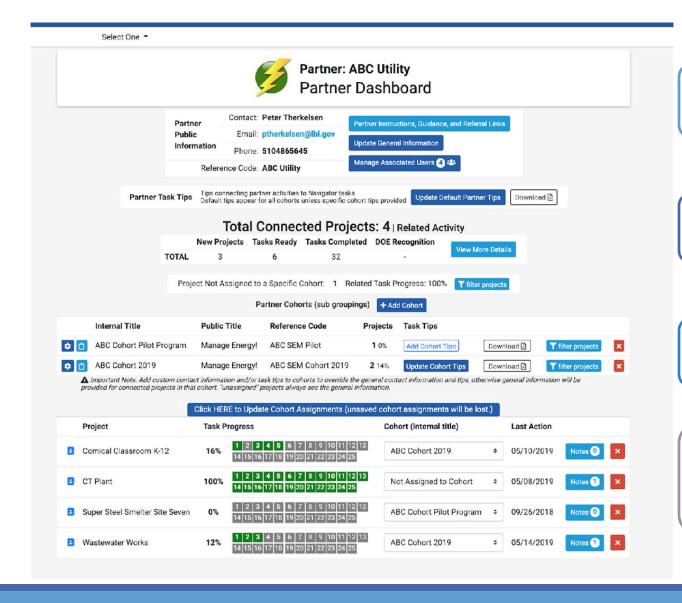


Link found on the Better Building Solution site or <a href="https://navigator.lbl.gov/partnerEnrollmentForm">https://navigator.lbl.gov/partnerEnrollmentForm</a>

\*You'll want to set up an account in the Navigator first.

Just complete this form and the 50001 Ready Help Desk will contact you with next steps!

#### **Partner Dashboard**



**Banner** indicates your location within the tool

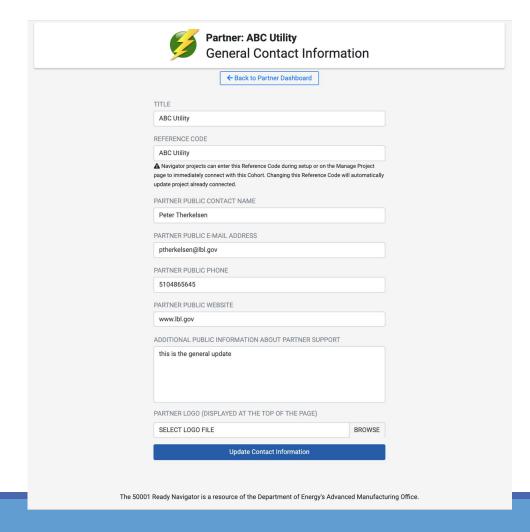
Add or Update **General Tips** 

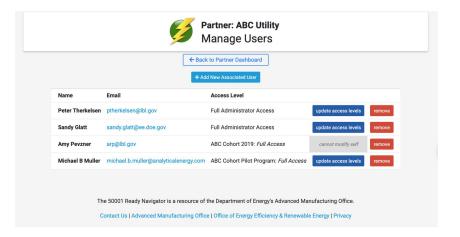
Add or Update **Cohort Tips** 

Track projects, task progress, cohort assignments and notes

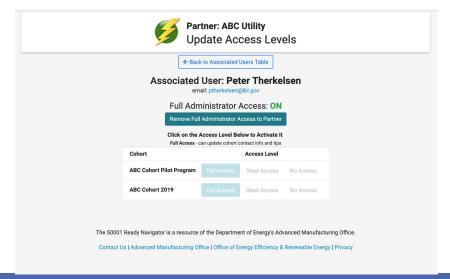
#### **Partner Dashboard - Update General Information**

#### Partner Contact Details

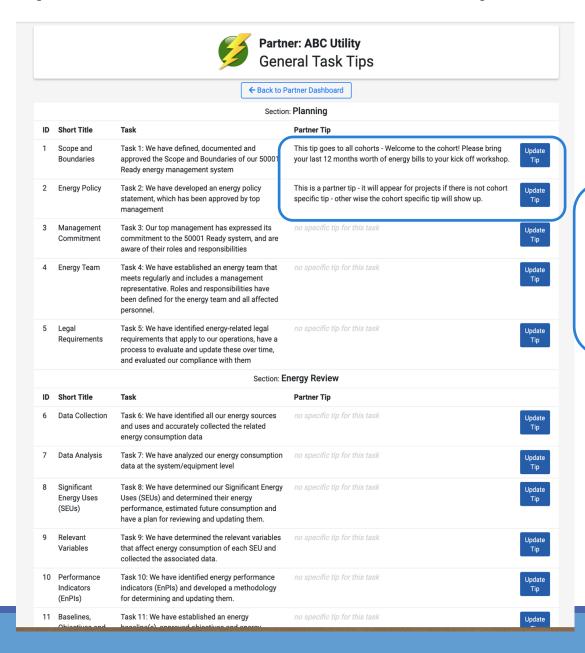




## Manage **Associated Users** Access Levels



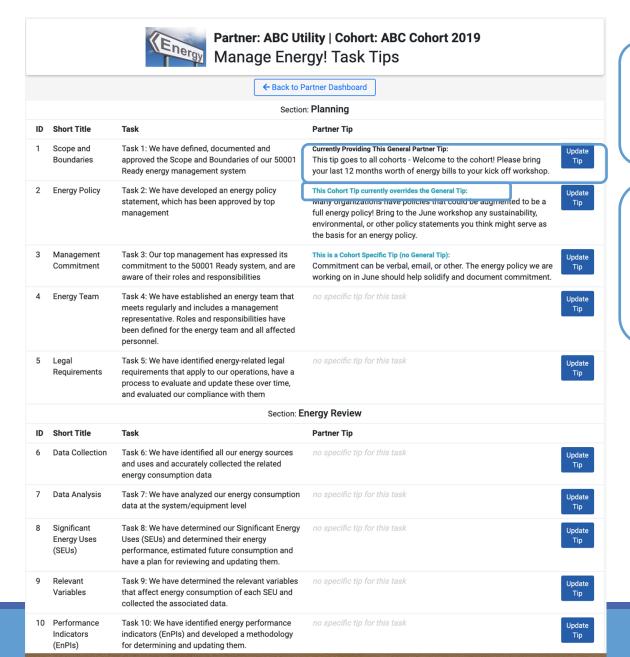
#### **Tips and Customization - General Tips**



**Partner tips** are seen by all projects associated with the partner.

They are only overwritten by cohort specific tips.

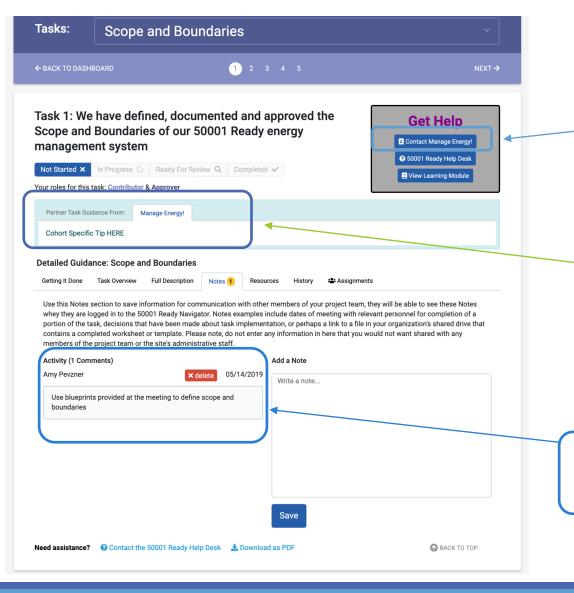
#### **Tips and Customization - Cohort Specific Tips**



Optimize efforts and accelerate progress using **tips** for each task

Cohort tip page
highlights when a tip is
being provided from
the **Partner Tips** or **Cohort Tips** 

#### **Tips and Customization – Cohort View**

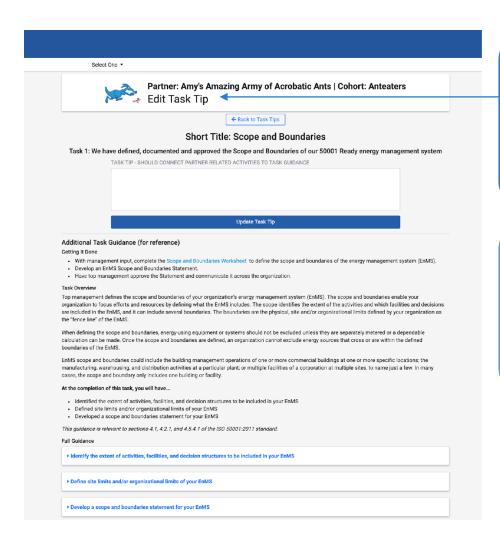


Provide immediate client support to your customer every step of the way.

Tips distributed to all cohorts display in the bar above the detailed guidance for each task.

Customers can still add their own notes for each task.

#### **Tips and Customization – Customer View**

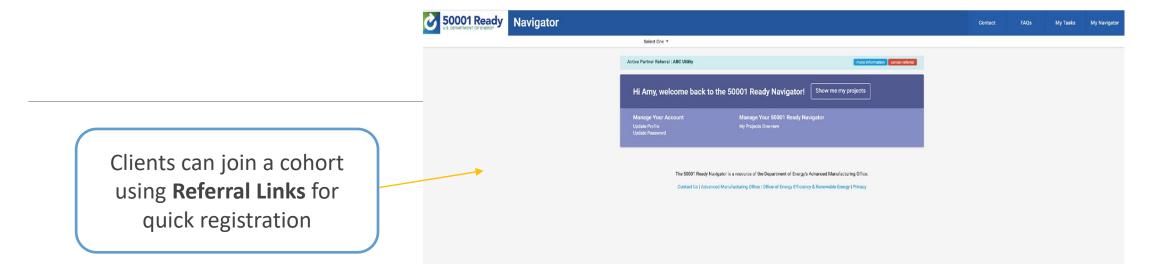


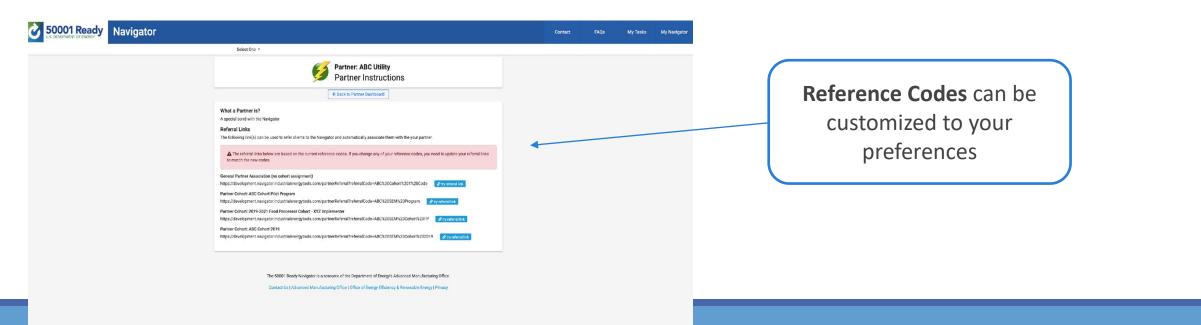
Customer sees the Partner's logo and tips.

Logo defaults to Partner logo – can be replaced with cohort specific logo.

The tools customizable interface helps you and your customers with **supporting**, **observing**, **and reporting** on your EnMS progress

#### **Cohorts**





#### **50001 Ready Navigator Training Materials**



#### **Energy Management System and 50001 Ready Introduction Materials**

50001 Ready Brief Introduction for End-Users

50001 Ready General Introduction for End-Users

**Energy Management System Informative Training** 

Energy Management System Informative Training for Utility Program Administrators

50001 Ready Multi-Site Implementation Distance Learning for Central-Office Staff

#### **50001 Ready Task Education Materials**

50001 Ready Training for Utility Energy Efficiency Staff

50001 Ready In-plant Training for Manufacturers

#### **50001 Ready Implementation Materials**

50001 Ready Distance Learning Series for All Organizations

50001 Ready Distance Learning Series for Federal Organizations

#### **50001 Training Categories**

- Material Introduction
- Task Education
- EnMS Implementation



#### **Utilities and Partners already engaged with 50001 Ready:**





















#### Questions + what's coming up





### Questions?

Visit the 50001 Ready website at energy.gov/50001Ready

- Download sample utility partner profiles and program implementation guides
- Find links to the Navigator and EnPI Lite

#### Stay informed

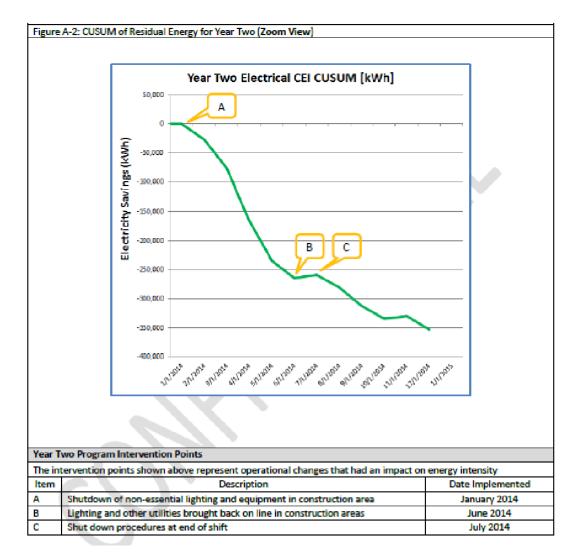
- CONTACT ethan.rogers @ee.doe.gov to add others to this utility network distribution list.
- Sign up at energy.gov/50001Ready for email updates about ISO 50001 and related DOE energy management programs.

#### **Test Baseline Validity**

Evaluators will test if the baseline used by the program is valid for the period measured. Several tools available:

- 1. Established (will source):
  - a. Fractional Savings Uncertainty (FSU)
  - b. Net Determination Bias (NDB)
  - c. CV(RMSE)
  - d. t-Tests for individual variables
  - e. Adjusted R<sup>2</sup>
  - f. Model F-Statistic
- 2. Additional statistical tools:
  - a. AIC/BIC for model comparisons
  - b. Mean Absolute Percentage Error (MAPE) for within-sample
  - c. k-Fold MAPE for out-of-sample
  - d. Median Percentage Error
  - e. Mahalanobis' Distance (to identify outliers)
  - f. Data visualizations (added variable plots, error distribution, leverage & influence plots)

#### **Short-Term Changes**



This site had a major shutdown for repairs that impacted several buildings. This event occurred between points A and B, resulting in significantly less energy usage during this period. Once the building repairs were complete, the site continued to show energy savings but at a much lower rate than what is seen between A and B.

In order to account for this short-term operation change, the energy savings between A and B were removed and the savings that occurred during normal operation was annualized in order to represent a typical year.

This approach is useful when changes are temporary and short lasting (perhaps 3 months maximum). Some examples are equipment malfunction, site shutdown, or other temporary site wide changes.

#### **Post-Installation Modeling**

	Predicted Electricity [kWh]	Electricity Saved (Predicted - Actual) [kWh]	CUSUM of Electricity Saved [kWh]	Known Production Issue
4/9/2017	91,499	-1,778	-1,778	0
4/16/2017	71,283	-2,873	-4,650	0
4/23/2017	88,598	-1,499	-6,149	0
4/30/2017	89,306	-5,556	-11,706	0
6/11/2017	89,244	7,983	26,229	0
6/18/2017	89,068	2,546	28,775	0
6/25/2017	86,897	-1,133	27,642	0
7/2/2017	87,237	-3,555	24,087	0
7/9/2017	65,565	-17,750	6,337	1
7/16/2017	81,958	-19,686	-13,349	1
7/23/2017	85,026	-16,824	-30,173	1
7/30/2017	87,630	-17,536	-47,709	1
8/6/2017	89,751	-2,176	-49,885	0
11/5/2017	86,984	1,307	-18,509	0
11/12/2017	90,789	-7,328	-25,837	0
11/19/2017	92,382	-2,915	-28,752	0
11/26/2017	55,562	4,861	-23,890	0
12/3/2017	85,959	-16,331	-40,222	1
12/10/2017	92,147	-15,187	-55,409	1
12/17/2017	98,765	-9,910	-65,319	0
12/24/2017	92,772	18,454	-46,865	0
2/11/2018	89,568	7,121	-33,993	0
2/18/2018	89,485	5,125	-28,869	0
2/25/2018	85,941	3,539	-25,330	0
3/4/2018	87,826	3,001	-22,329	0
3/11/2018	89,068	1,549	-20,780	0
3/18/2018	91,917	5,438	-15,343	0
3/25/2018	85,590	9,293	-6,050	0

Pagrassian Statio	tion			
Regression Statis				
Multiple R	0.92617531			
R Square	0.857800705			
Adjusted R Square	0.755387738			
Standard Error	5072.140755			
Observations	52			
ANOVA				
	df	SS	MS	F
Regression	9	7138868488	7.93E+08	55.49792981
Residual	46	1183424144	25726612	
Total	55	8322292633		
	Coefficients	tandard Erro	t Stat	P-value
Intercept	(58,634.3)	21,052.9	-2.8	0.007745
Production Issue	21,570.8	2,398.6	9.0	0.000000
CDD-70	14,119.7	3,253.1	4.3	0.000077
Minor Hol (GF, Mem, 7-4)	1,922.6	3,831.2	0.5	0.618189
Square Root[Production [It	115.8	18.9	6.1	0.0000000

This approach is most useful for consistent long-term change or changes that occur randomly throughout the year. Often, this method is used to model disruptions or changes that could be considered as a variable (e.g., occasional shutdowns or weekend operation) but that did not occur in the pre period however, pre-period disruptions can be modeled using this method as well.

This project has a known production issue that arises throughout the year. The energy model tends to underestimate SEM savings when this production issue occurs, resulting in a large reduction in the final savings estimates. In order to account for this, the post data is modeled with an indicator variable to represent periods where the production change is active. In this case, the indicator coefficient is statistically significant and allows evaluators to account for the production effect and remove it from the final savings estimates.

#### **Engineering Models**

Reduce the Compressed Air Pressure Setpoint							
	_						
Energy Costs (\$/kWh) =	0.0887	Input					
Compressor Type =	Reciprocating — On/off Control	Input					
Existing System Pressure (PSIG) =	140	Input	This calculation should only be used for compressed air systems operating in the range of 100 PSI				
Pressure Reduction, ΔP (PSIG) =		Input	Pressure should only be lowered to 15% above the highest pressure demand user. A good practice is to lower the pressure in 1 psi increments until the target pressure is reached or until pressure issues arise.				
System pressure after reduction (PSIG)	105						
Compressed Air System Operating Hours (hrs/Yr) =	8,760	Input					
Main operating compressor HP <sub>Real</sub> (Hp) =	10	Input	Do not include backup or redundent compressors Average operating capacity compared to full				
Capacity Factor =	5%	Input	load				
Adjusted compressor power, kW <sub>typical</sub> (kW) =	70.2						
Savings Factor =	0.005						
Nominal HP for typical compressor HP typical (Hp)=	100		Name plate HP				
Energy Savings (kWh/yr) =	590						

Engineering models can be developed to represent savings from specific measures or equipment operation. These calculations should be driven by onsite collected data and, when possible, pre-post operation and trend data.

Often these models are created as a secondary approach to estimating savings and do not have the same rigor that is normally associated with other statistically-based approaches. The amount of information that is needed to justify these calculations can be burdensome but even simple calculations can be used with other methods to explain observed changes in energy usage.

This approach is useful to estimate savings that are not easily measured by the model or that occurs alongside other activities that may mask the impact of the measures. The impact of capital projects are often directly removed from the SEM savings using similar methods.