# Integration of Energy Efficiency and Distributed Energy Resources

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#### October 2019

Presented at the 2019 ACEEE National Conference on Energy Efficiency as a Resource





The American Council for an Energy-Efficient Economy is a nonprofit 501(c)(3) founded in 1980. We act as a catalyst to advance energy efficiency policies, programs, technologies, investments, & behaviors.

Our research explores economic impacts, financing options, behavior changes, program design, and utility planning, as well as US national, state, & local policy.

Our work is made possible by foundation funding, contracts, government grants, and conference revenue.

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## Agenda

- Motivation
- Scope of research
- Benefits of and barriers to integration
- Findings
  - Levels of program integration
  - Program landscape and examples
- Key takeaways



## Motivation

- The energy sector is transforming
  - Changing customer preferences
  - Increased distributed energy resources (DERs)
  - Climate action goal for net zero energy and emissions
  - Affordability goals
- Integration can help harness flexible resources



## Scope of research

- Focused on programs that integrate energy efficiency with distributed energy resources (DERs)
  - DERs considered include: demand response, solar, storage
- Research goals:
  - Characterize the landscape of integrated programs
  - Identify benefits, barriers, enabling mechanisms, and challenges to integration
  - Provide lessons for integrating programs



# Benefits of integration

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Commonly realized benefits:	<ul> <li>Greater energy and customer bill savings</li> <li>Increased participation and program satisfaction</li> <li>Lower program costs</li> <li>GHG reductions</li> </ul>			
Emerging benefits:	<ul> <li>Increased resource adequacy and grid reliability</li> <li>Grid congestion relief</li> <li>Earnings opportunities (e.g. shareholder incentives)</li> <li>Serve disadvantaged communities (e.g. LMI customers)</li> </ul>			
Benefits not yet realized:	<ul> <li>Increased wholesale competition &amp; lower wholesale prices</li> <li>Increased availability of ancillary services</li> </ul>			

## **Barriers to integration**

- Regulatory and policy context
- Economic drivers and market actor power
- Siloed work streams and budgets
- High initial project cost for customers
- Contractor coordination
- Lack of metrics for evaluating benefits of integration



## Levels of integration



### RECOGNIZE $\rightarrow$ PROMOTE $\rightarrow$ COORDINATE $\rightarrow$ INTEGRATE



## Program offerings



Recognition

Cross-promotion

Administrative coordinationSingle program



## Baltimore Gas & Electric: Home Energy Check-Up and PeakRewards

- Simultaneous enrollment for quick home energy check-up & demand response programs
  - Provides measures including LEDs, smart power strips, faucet aerators



### • 2017-2018 Results:

			Participants in demand response days
\$6.9M	1,062	330	804,966

## AEP Ohio: It's your power

- Smart home and demand response program with 3 elements:
  - Mobile app with marketplace
  - Energy Bridge
  - Connected equipment and devices
- 2017-2018 Results:

	Estimated savings (MWh)		Participants (devices)
\$3M	569	557	21,790





Source: AEP OH

## Consolidated Edison: Connected Homes Platform

- Demonstration project to provide energy efficiency products and DER offerings
  - Personalized communications to send offers for audits, energy retrofit, and rooftop solar
  - Online marketplace
    - To buy products like LEDs, thermostats
    - Concierge-type service for solar
- By end of 2018: 121,000 products sold, with 138 solar contracts



### Energy Trust of Oregon: Path to Net Zero

- For commercial new construction and major retrofits with 3 phases
  - Phase 1: Determine EUI target for building
  - Phase 2: Design assistance with up to 75% of the costs of energy studies covered
  - Phase 3: Incentives for construction, solar installation, and commissioning
- By end of 2018: 19 complete projects with 70 underway



## Strategies for future program design

- Consider which level of integration best meets the administrator's goals
- Focus on customers and clearly define the value proposition for them
- Leverage utility data to target geographical areas
- Form partnerships with contractors and installers
- Use online marketplaces to engage customers



## Key Takeaways

- There are few utility integrated programs.
- New technologies are creating opportunities for integration.
- Residential smart thermostat programs are the most prevalent among current offerings.
- Robust financing will be key to reduce customer's first costs.
- Programs that collaborate with existing market providers are likely to see greater participation.
- Organizational changes and supportive regulation will reduce barriers to integration.

Administrators should pursue integrated programs when the net benefits outweigh the costs of integration.



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### Report at: <a href="https://aceee.org/research-report/u1906">https://aceee.org/research-report/u1906</a>

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